

STX Cookies Policy

Version 2.0

Last Updated 11 November 2025

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1	WELCOME TO STX.....	1
2	WHAT COOKIES AND SIMILAR TECHNOLOGIES WE USE.....	1
3	WHY & HOW WE USE COOKIES & SIMILAR TECHNOLOGIES	2
4	HOW YOU MANAGE YOUR CHOICES.....	3
5	CHANGES TO COOKIES POLICY	3
6	CONTACT US.....	3

1 Welcome to STX

- 1.1 We are STX Commodities B.V. (**STX, we, our or us**) and we operate the website <https://platform.climatetech.stxgroup.com> (**Site**) and the portal which is an online portal to facilitate communication between STX customers and STX (**Portal**) (the Site and the Portal together the **Platform**). Our business address is Gelrestraat 30, 1079MZ Amsterdam, the Netherlands.
- 1.2 This cookies policy (**Policy**) contains details of the cookies, pixels and similar tracking and key technologies, collectively (**Cookie Technologies**), on the Platform.
- 1.3 Your access to, and use of, the Platform implies your binding agreement to and acceptance of this Policy. If you do not agree with the terms of this Policy, please do not use the Platform.
- 1.4 This Policy, along with the following additional policies, are the rules governing your rights and obligations in respect of the Platform:
- Terms of Use; and
 - Privacy Policy,
- (together, the **Policies**).

2 What Cookies and Similar Technologies We Use

- 2.1 Cookies are small data files which are sent from a server to your web browser. They are stored in your browser's cache (which is a place on your device where the browser stores information about the websites you have visited). Cookies allow a website or a third party to recognise your browser. There are three main types of cookies:
- *session cookies*: are specific to a particular website visit and carry information as you view different pages so you don't have to re-enter information each time you change pages or attempt to checkout. These cookies expire and delete themselves automatically in a short period of time (e.g. after you leave the site or close down your browser).
 - *persistent cookies*: are stored on your browser cache or mobile device until you choose to delete them, otherwise, they typically delete themselves after a set expiration period (which differs between different cookies).
 - *third-party cookies*: are placed by somebody other than STX and may gather information about your browsing activity across multiple websites and sessions. They are usually a type of persistent cookie and as such, are stored until you delete them or they expire.
- 2.2 Cookies store data about your use of our Platform, but they are helpful as they allow us to customise your experience. You can configure your desktop or mobile browser's settings to reflect your preference to accept or reject cookies (including how to handle third-party cookies), see the "How You Manage Your Cookies" section below for more information.
- 2.3 We use the following cookies on our Platform:

Cookie Name	Use	Expiration
_ga	Google Analytics 4	2 years
_gat	Google Analytics 4	24 hours
ga_PSTZKP3K	Google Tag Manger	1 week
_ajs_user_id	Segment	7 days
_ajs_user_traits	Segment	7 days

3 Why & How We Use Cookies & Similar Technologies

3.1 We use Cookie Technologies to recognise if you have logged into the Platform, to make the Platform function for you and to help improve your experience. More generally, we use Cookie Technologies for the following reasons:

Service Provision and Performance Enhancement

3.2 The Cookie Technologies collect information about how people are using our Platform, Platform functionality (how the Platform is working and if it is working properly), help us optimise the Platform, and monitor how our services are used, detecting and gathering reporting on bugs to help the Platform work better.

Functionality services

3.3 STX partners with third-party service providers that may use various Cookie Technologies to permit us and them to learn about your interaction with the Platform (and related sites). These may include things such as:

- *frequency capping*: which limits the number of times a user's browser or mobile device displays the same ad.
- *attribution tracking*: which estimates which advertising or marketing source brought someone to our Platform or determines which marketing source led to actions such as a visit to the Platform or a purchase on it.
- *cross-device recognition*: which recognises actions by the same user across multiple devices or browsers.

3.4 Some third-party service providers may provide information like demographics, cross-device information or interest categories from a combination of sources that, while not identifying you personally, allow us to provide you with more relevant and useful information on the Platform. In some cases, this information may be used for non-marketing performance analytics as well.

3.5 These technologies may allow a third-party service provider to recognise your computer, mobile device or network device each time you visit the Platform or other websites and mobile applications based on data like a cookie, your IP address, or device ID but do not allow access to other personal information from us or the Platform. However, these technologies may allow us or a third party to recognise you, either from a single device or across devices, over time. These third parties are required to comply with applicable laws, self-regulatory programmes, and any contractual terms in place with STX, where applicable. STX does not have control over these third parties, who each have their own privacy policies and privacy practices. You can learn more about how to exercise control and choice over the personal information collected about you in the "How You Manage Your Choices" section below.

Customer Support, Preferences & Communication

3.6 Some Cookie Technologies are used to remember your account and preferences over time such as keeping you logged in when returning to the Platform, maintaining your choices on the Platform features.

Security Assurance (Strictly Necessary)

3.7 Some Cookie Technologies functions are necessary (and vital) to ensuring that the Platform works properly for its users, such as maintaining the security, safety and integrity of the Platform and logging into the Platform (including remembering permissions and consents you have granted).

Social Networks

3.8 Some pages on our Platform may contain static links to our social media accounts (such as LinkedIn). The social media service provider may set its own cookies on your device when you use the links directing you to the social media platform. We do not control these settings and you should check the social media service provider's website for further details about how they use such technologies.

- 3.9 You may be able to manage your privacy preferences for these social networks and their tools and widgets via your social media network account.

Analytics & Tracking Tools Explanation

- 3.10 The Platform may include third-party application software development kits (**SDK**) that provide performance and analytics data, bug reporting features and application program interfaces (**API**) to third parties to help provide our services, for social media functionality and for marketing and advertising.

4 How You Manage Your Choices

- 4.1 You have the ability to control the use of certain Cookie Technologies. You can choose to enable or disable some or all of the Cookie Technologies but disabling some of them may affect your browsing experience as some cookies are necessary for the Platform to properly function. If you wish to disable the use of all or some of the Cookies Technologies you will have to block these Cookie Technologies separately through your internet browser settings for each browser you use. We suggest consulting the Help section of your browser or taking a look at [the About Cookies website](#) which offers guidance for all modern browsers

Opt-In/Opt-Out Options | Browsers

- 4.2 In addition when you use the Platform via a browser, you can change your web browser's settings to reflect your cookie preferences. Each browser is slightly different, but usually these settings are under the "options" or "preferences" menu. The links below provide information about cookie settings for the browsers that are supported by the Platform:

- [Chrome](#)
- [Microsoft Edge](#)
- [Firefox](#)
- [Safari](#)

Opt-In/Opt-Out Options | Google analytics

- 4.3 For Google Analytics Advertising Features, you can opt-out through the [Google Ads Settings](#), Ad settings for mobile apps or any other available means. Google also provides Google Analytics opt-out plug-in for the web.

Third party tools

- 4.4 Various third parties provide browser plug-ins and apps that can help provide you information on or block third-party cookies, web beacons and some JavaScript based technologies. STX cannot vouch for the efficacy of a particular third party product, but popular products that provide these privacy enhancements include [Ghostery](#) and [AdBlock Plus](#). Google provides tools to control use of advertising on its platform, including advertisements that may be placed at the instruction of STX. More information can be found in your account settings in Google's Privacy Centre.

5 Changes to Cookies Policy

This Policy is subject to change at any time, we will revise the "Last Updated" date at the top of this Policy. By continuing to use the Platform, you acknowledge and agree that you it is your responsibility to review this Policy and we encourage you to do so to stay informed about how we are helping to protect the information we collect. It is your responsibility to be aware of any changes and your continued use of the Platform shall constitute your agreement to this Policy and any updates.

6 Contact Us

- 6.1 For enquiries relating to this Policy, you can reach out to us at help.evolve@stxgroup.com. We value open communication and are committed to addressing any concerns or questions that you may have regarding this Policy.